Library Survey results

200 library surveys were distributed to students from March 15 to 23. 151 surveys were returned. Results follow.

1. Class of participants

![Class of participants chart]

2. How often do you utilize the library?

![How often do you utilize the library chart]

3. What features bring you to the library (check all)

![What features bring you to the library chart]
4. What features bring you to the library (top 3 picks only)

- Printing
- Study space
- Laptops
- Computers
- Coffee Shop
- Research
- Socializing
- Photocopying
- Databases
- Writing help desk
- Leisure reading
- ITC Collections
- DVDs
- Ref Desk
- Art Gallery
- Itc Production
- Magazines

5. Do you own a smartphone? What system?

70 out of 151 owned a smartphone (46%)

- Android
- Blackberry
- Unsure
- iOS
- Other
- Windows
- Symbian

Items listed as “other”: Choc. Touch / Pantech-Line / I-Touch / iPod Touch

6. What do you use your smartphone for? (check all)

- Camera/Music/Vid
- Social Media
- Research
- Willy webmail
- Personal email

Things listed under “other uses”: phone calls (4), texting (4), games (2), apps (2), news (1)
7. If the Library could add or improve one service it would be _______ (responses listed once unless numbered)

- 17 responses - More quiet study areas/study rooms
- 6  better laptops
- 4  More DVDs/Better selection
- 4  Improve speed of computers/wireless
- 3  More couches
- 3  Open at 7am
- 3  More printers
- 3  More quick-print stations
- 3  Better restrooms in basement and 2nd floor
- 3  Better research tools for finding materials in the library
- 2  More seating
- 2  More computers
- 2  More weekend hours
- 2  Online music in the library
- 2  Keep viruses off of computers
- 2  More computers upstairs
- Stay open until 1am all the time
- Longer hours
- More directions on helpful services
- More magazine selections
- More books
- More scanners and fax machine
- More electrical outlets
- Better personal wifi hookup
- ITC needs to be more accessible – have trouble finding books or a worker to help
- Clean the computers
- Make sure paper is kept filled
- ILL is not great on communication
- No time limit on laptop checkouts
- Sound on upstairs computers
- More reference materials

8. Any other comments?

- 10 – staff is friendly and knowledgeable, including student workers
- 2 – More conference and study rooms
- 2 – higher wages for student workers
- 2 - Paint the walls a different color
- Library offers great services, everything a student needs
- Library is LOUD - Impossible to study in
- Nice staff, they do a good job keeping it clean and quiet
- Deb is a great help at the writing help desk, fun and easy to work with
- Love the library and the many resources offered
- Satisfied with everything the library has to offer, except coffee shop prices are outlandishly high
- When someone lose something, actually help look for it, so it can be found
- Find ways to promote reading outside of school work
- I didn't know about all the resources @ the library, tours of the library are important and should be encouraged
- Library is somewhere I'll always come to and always use
- Play less annoying music at closing
- Fines on laptops is too high, $1800 is absurd money maker for WSC
- Library services that I use are all satisfactory
- Improve access to network components, printers, from personal wifi devices
- I use the library daily and appreciate the assistance offered and the services available, printing, study rooms
- Do not have time for leisure reading or I would check out more
- Require Headphones
- Cell phone free environment
- Sugar free - healthier options in Jitters and Vending
- Security gate is inconvenient, gets in the way, seems to be broken
- I think the library is pretty good as it is
- Some of the older staff are rude when I ask for help
- I love using the library